



MAHARSHI KARVE STREE SHIKSHAN SAMSTHA'S

AFFILIATED TO UNIVERSITY OF PUNE, AFFILIATION NO.:PU/PN/ARCH/109/94



UNAI-MEMBER
UNITED NATIONS
ACADEMIC IMPACT



DR. BHANUBEN NANAVATI
COLLEGE OF ARCHITECTURE
FOR WOMEN

BNCA New Campus, Karve Nagar, Pune 411052
www.bnca.ac.in, mail@bnca.ac.in
Ph.+91 20 25474062, 25474437

GRIEVANCE CELL AT BNCA – 2019 -2020

HELP

ASSISTANCE

SUPPORT

GUIDANCE

TIPS

ADVICE

The Grievance Cell is constituted for the redressal of the problems reported by the Students of the College with the following objectives:

Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.

Upholding the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial Student-Student relationship and Student-teacher relationship etc.

Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.

Advising All the Students to refrain from inciting Students against other Students, teachers and College administration

Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.

Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.



MAHARSHI KARVE STREE SHIKSHAN SAMSTHA'S

AFFILIATED TO UNIVERSITY OF PUNE, AFFILIATION NO.:PU/PN/ARCH/109/94



UNAI-MEMBER
UNITED NATIONS
ACADEMIC IMPACT



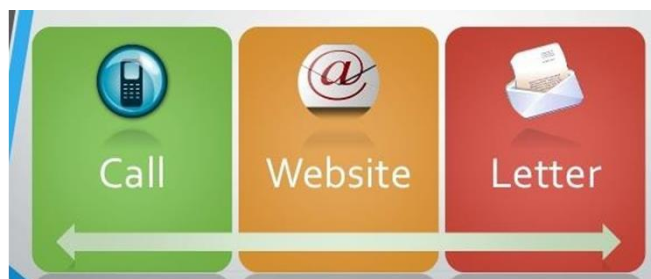
DR. BHANUBEN NANAVATI
COLLEGE OF ARCHITECTURE
FOR WOMEN

BNCA New Campus, Karve Nagar, Pune 411052
www.bnca.ac.in, mail@bnca.ac.in
Ph.+91 20 25474062, 25474437

Sr. no.	Name of the members		Contact no.
1	Dr. Anurag Kashyap	Head	9822014323
2	Ar.Asmita Joshi	Member and Operation head	9881134313
3	Ar. Shubhada Kamlapurkar	Member	9850958250
4	Ar. Shruti Joshi	Member	9604554611
5	Ar. Kavita Murugkar	Member	9767439947
6	Ms. Sujata Kodag	NGO Rep.	9822290761
7	Mrs. Sangita Mohokar	Member	9552690206

PROCEDURE FOR LODGING COMPLAINT

- The students may feel free to put up a grievance in writing/or in the format available in the admin dept. and drop it in boxes
- Students may call on the number given on the website
- Students may register their grievance online on the link provided on the website
- Anyone with a genuine grievance may approach the department members in person, or in consultation with the officer in-charge





MAHARSHI KARVE STREE SHIKSHAN SAMSTHA'S

AFFILIATED TO UNIVERSITY OF PUNE, AFFILIATION NO.:PU/PN/ARCH/109/94



UNAI-MEMBER
UNITED NATIONS
ACADEMIC IMPACT



DR. BHANUBEN NANAVATI
COLLEGE OF ARCHITECTURE
FOR WOMEN

BNCA New Campus, Karve Nagar, Pune 411052
www.bnca.ac.in, mail@bnca.ac.in
Ph.+91 20 25474062, 25474437



OBJECTIVE AND SCOPE

The objective of the Grievance Cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.

- The cell will deal with Grievances received in writing from the students about any of the following matters

- Academic Matters: Related to timely issue of duplicate Mark- sheets, Transfer Certificates, Conduct Certificates or other examination related matters.

- Financial Matters: Related to dues and payments for various items from library, hostels etc.

- Other Matters: Related to certain misgivings about conditions of sanitation, preparation of food, availability of transport, victimization by teachers etc.



MAHARSHI KARVE STREE SHIKSHAN SAMSTHA'S

AFFILIATED TO UNIVERSITY OF PUNE, AFFILIATION NO.:PU/PN/ARCH/109/94



UNAI-MEMBER
UNITED NATIONS
ACADEMIC IMPACT



DR. BHANUBEN NANAVATI
COLLEGE OF ARCHITECTURE
FOR WOMEN

BNCA New Campus, Karve Nagar, Pune 411052
www.bnca.ac.in, mail@bnca.ac.in
Ph.+91 20 25474062, 25474437

Understand grievance

Define

Data collection

Analyse and resolve

Implementation

Follow-up

EXECUTION SYSTEM

The cases will be attended promptly on receipt of written grievances from the students within a month

There will be a grievance cell meeting on the first Tuesday of every month.

The cell formally will review all cases and will act accordingly as per the Management policy

The cell will give report in the HOD meeting about the cases attended to and the number of pending cases

Dr. Anurag Kashyap

Principal BNCA



Prof. Asmita Joshi

Coordinator Grievance cell at BNCA



MAHARSHI KARVE STREE SHIKSHAN SAMSTHA'S

AFFILIATED TO UNIVERSITY OF PUNE, AFFILIATION NO.:PU/PN/ARCH/109/94



UNAI-MEMBER
UNITED NATIONS
ACADEMIC IMPACT



DR. BHANUBEN NANAVATI
COLLEGE OF ARCHITECTURE
FOR WOMEN

BNCA New Campus, Karve Nagar, Pune 411052
www.bnca.ac.in, mail@bnca.ac.in
Ph.+91 20 25474062, 25474437

TO WHOMSOEVER CONCERNED

Update on Grievance Cell for 2020 - 2021 and 2021 - 2022

Academic year 2020, 2021 and 2022 were years of pandemic and students were attending classes from their respective homes. Learning was happening via online tools and students were away from formal environments.

Due disruption in normalcy, grievances were shared by students without resorting formalized process. These grievances range from access to internet, inability to concentrate in online classes or complete work in time due to illness and death in the family

These grievances were handled by immediate class teachers and subject teachers as the need arose.

We also conducted a session on mental health to help the students to cope with the pandemic related stresses



Dr.Anurag Kashyap

Principial BNCA

Prof.Asmita Joshi

Coordinator Grievance cell at BNCA



MAHARSHI KARVE STREE SHIKSHAN SAMSTHA'S

AFFILIATED TO UNIVERSITY OF PUNE, AFFILIATION NO.:PU/PN/ARCH/109/94



UNAI-MEMBER
UNITED NATIONS
ACADEMIC IMPACT



DR. BHANUBEN NANAVATI
COLLEGE OF ARCHITECTURE
FOR WOMEN

BNCA New Campus, Karve Nagar, Pune 411052
www.bnca.ac.in, mail@bnca.ac.in
Ph.+91 20 25474062, 25474437

GRIEVANCE CELL AT BNCA 2022 – 2023

The Grievance Cell is constituted for the redressal of the problems reported by the Students of the College with the following objectives:

- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- Upholding the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial Student-Student relationship and Student-teacher relationship etc.
- Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising All the Students to refrain from inciting Students against other Students, teachers and College administration
- Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
- Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.

Objectives and Scope

The objective of the Grievance Cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.

- The cell will deal with Grievances received in writing from the students about any of the following matters
- Academic Matters: Related to timely issue of duplicate Mark-sheets, Transfer Certificates, Conduct Certificates or other examination related matters.
- Financial Matters: Related to dues and payments for various items from library, hostels etc.
- Other Matters: Related to certain misgivings about conditions of sanitation, preparation of food, availability of transport, victimization by teachers etc.

Procedure for lodging complaint

- The students may feel free to put up a grievance in writing/or in the format available in the admin dept. and drop it in boxes
- Students may call on the number given on the website
- Students may register their grievance online on the link provided on the website
- Anyone with a genuine grievance may approach the department members in person, or in consultation with the officer in-charge



MAHARSHI KARVE STREE SHIKSHAN SAMSTHA'S

AFFILIATED TO UNIVERSITY OF PUNE, AFFILIATION NO.:PU/PN/ARCH/109/94



UNAI-MEMBER
UNITED NATIONS
ACADEMIC IMPACT



DR. BHANUBEN NANAVATI
COLLEGE OF ARCHITECTURE
FOR WOMEN

BNCA New Campus, Karve Nagar, Pune 411052
www.bnca.ac.in, mail@bnca.ac.in
Ph.+91 20 25474062, 25474437

Execution System

- The cases will be attended promptly on receipt of written grievances from the students within a month
- There will be a grievance cell meeting on the first Tuesday of every month.
- The cell formally will review all cases and will act accordingly as per the Management policy
- The cell will give report in the HOD meeting about the cases attended to and the number of pending cases

Sr.no	Name	
1.	Dr.Anurag Kashyap, Pricipal BNCA	Chairperson
2.	Prof.Asmi Joshi	Convener
3.	Prof.Dharati Sote	Faculty member
4.	Dr.Kavita Murugkar	Faculty member
5.	Ms. Saima Shaikh	Student
6.	Ms. Samikasha Chavan	Student

INTERNAL COMPLAINT COMMITTEE AT BNCA 2022- 23

Sr.no	Name	
1	Dr.Shubhada Kamapurkar	Presiding Officer
2	Dr.Sharvey Dhongde	Faculty
3	Prof.Vaishali Angal	Faculty
4	Prof.Asmi Joshi	Convener
5	Mrs.Sangeeta Mohokar	Non - Teaching
5	Mrs.Shilpa Pathak	Non - Teaching
6	Apoorva Kate	Student
7	Arushi Ponala	Student
8	Vibha Thakre	Student



Dr.Anurag Kashyap
Principal BNCA



MAHARSHI KARVE STREE SHIKSHAN SAMSTHA'S

AFFILIATED TO UNIVERSITY OF PUNE, AFFILIATION NO.:PU/PN/ARCH/109/94



UNAI-MEMBER
UNITED NATIONS
ACADEMIC IMPACT



DR. BHANUBEN NANAVATI
COLLEGE OF ARCHITECTURE
FOR WOMEN

BNCA New Campus, Karve Nagar, Pune 411052
www.bnca.ac.in, mail@bnca.ac.in
Ph.+91 20 25474062, 25474437

GRIEVANCE CELL AT BNCA – 2023 -2024

- **The Grievance Cell is constituted for the redressal of the problems reported by the Students of the College with the following objectives:**
- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- Upholding the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial Student-Student relationship and Student-teacher relationship etc.
- Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising All the Students to refrain from inciting Students against other Students, teachers and College administration
- Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
- Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.

PROCEDURE FOR LODGING COMPLAINT

- The students may feel free to put up a grievance in writing/or in the format available in the admin dept. and drop it in boxes
- Students may call on the number given on the website
- Students may register their grievance online on the link provided on the website
- Anyone with a genuine grievance may approach the department members in person, or in consultation with the officer in-charge

OBJECTIVE AND SCOPE

The objective of the Grievance Cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.

- The cell will deal with Grievances received in writing from the students about any of the following matters
- Academic Matters: Related to timely issue of duplicate Mark-sheets, Transfer Certificates, Conduct Certificates or other examination related matters.
- Financial Matters: Related to dues and payments for various items from library, hostels etc.
- Other Matters: Related to certain misgivings about conditions of sanitation, preparation of food, availability of transport, victimization by teachers etc.



MAHARSHI KARVE STREE SHIKSHAN SAMSTHA'S

AFFILIATED TO UNIVERSITY OF PUNE, AFFILIATION NO.: PU/PN/ARCH/109/94



UNAI: MEMBER
UNITED NATIONS
ACADEMIC IMPACT



DR. BHANUBEN NANAVATI
COLLEGE OF ARCHITECTURE
FOR WOMEN

BNCA New Campus, Karve Nagar, Pune 411052
www.bnca.ac.in, mail@bnca.ac.in
Ph.+91 20 25474062, 25474437

EXECUTION SYSTEM

- The cases will be attended promptly on receipt of written grievances from the students within a month
- There will be a grievance cell meeting on the first Tuesday of every month.
- The cell formally will review all cases and will act accordingly as per the Management policy
- The cell will give report in the HOD meeting about the cases attended to and the number of pending cases
- A register will be maintained for the hand written complaints while a report would be generated

Following are the members of the Grievance Cell 2023 -2024

	Admin Representatives	Phone numbers
1	Dr. Anurag Kashyap	9822014323
2	Mrs.Shilpa Pathak	9881067317
	Academic Representatives	
1	Prof.Asmita Joshi - Coordinator	9881134313
2	Dr. Sharvey Dhongde	9850509765
3	Dr. Meera Shirolkar.	9921698469
	Student Representative	
1	Prajakta Shambhu. 3D	8788598279
2	Gargi Rajhans 3B	





MAHARSHI KARVE STREE SHIKSHAN SAMSTHA'S

AFFILIATED TO UNIVERSITY OF PUNE, AFFILIATION NO.:PU/PN/ARCH/109/94



UNAI: MEMBER
UNITED NATIONS
ACADEMIC IMPACT



DR. BHANUBEN NANAVATI
COLLEGE OF ARCHITECTURE
FOR WOMEN

BNCA New Campus, Karve Nagar, Pune 411052
www.bnca.ac.in, mail@bnca.ac.in
Ph.+91 20 25474062, 25474437

GRIEVANCE CELL AT BNCA – 2024-2025

- **The Grievance Cell is constituted for the redressal of the problems reported by the Students of the College with the following objectives:**
- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- Upholding the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial Student-Student relationship and Student-teacher relationship etc.
- Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising All the Students to refrain from inciting Students against other Students, teachers and College administration
- Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
- Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.

PROCEDURE FOR LODGING COMPLAINT

- The students may feel free to put up a grievance in writing/or in the format available in the admin dept. and drop it in boxes
- Students may call on the number given on the website
- Students may register their grievance online on the link provided on the website
- Anyone with a genuine grievance may approach the department members in person, or in consultation with the officer in-charge

OBJECTIVE AND SCOPE

The objective of the Grievance Cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.

- The cell will deal with Grievances received in writing from the students about any of the following matters
- Academic Matters: Related to timely issue of duplicate Mark-sheets, Transfer Certificates, Conduct Certificates or other examination related matters.
- Financial Matters: Related to dues and payments for various items from library, hostels etc.
- Other Matters: Related to certain misgivings about conditions of sanitation, preparation of food, availability of transport, victimization by teachers etc.



MAHARSHI KARVE STREE SHIKSHAN SAMSTHA'S

AFFILIATED TO UNIVERSITY OF PUNE, AFFILIATION NO.:PU/PN/ARCH/109/94



UNAI: MEMBER
UNITED NATIONS
ACADEMIC IMPACT



DR. BHANUBEN NANAVATI
COLLEGE OF ARCHITECTURE
FOR WOMEN

BNCA New Campus, Karve Nagar, Pune 411052
www.bnca.ac.in, mail@bnca.ac.in
Ph.+91 20 25474062, 25474437

EXECUTION SYSTEM

- The cases will be attended promptly on receipt of written grievances from the students within a month
- There will be a grievance cell meeting on the first Tuesday of every month.
- The cell formally will review all cases and will act accordingly as per the Management policy
- The cell will give report in the HOD meeting about the cases attended to and the number of pending cases
- A register will be maintained for the hand written complaints while a report would be generated

Following are the members of the Grievance Cell 2024 -2025

	Admin Representatives	Phone numbers
1	Dr. Anurag Kashyap	9822014323
2	Mrs.Shilpa Pathak	9881067317
	Academic Representatives	
1	Prof.Asmita Joshi - Coordinator	9881134313
2	Dr. Sharvey Dhongde	9850509765
3	Dr. Meera Shirolkar.	9921698469
	Student Representative	
1	Payal Chavan –Fourth year A div	7420 097 420
2	Khushi Mantri – Fourth year C div	77960 77077

