



MAHARSHI KARVE STREE SHIKSHAN SAMSTHA'S

AFFILIATED TO UNIVERSITY OF PUNE, AFFILIATION NO.: PU/PN/ARCH/109/94



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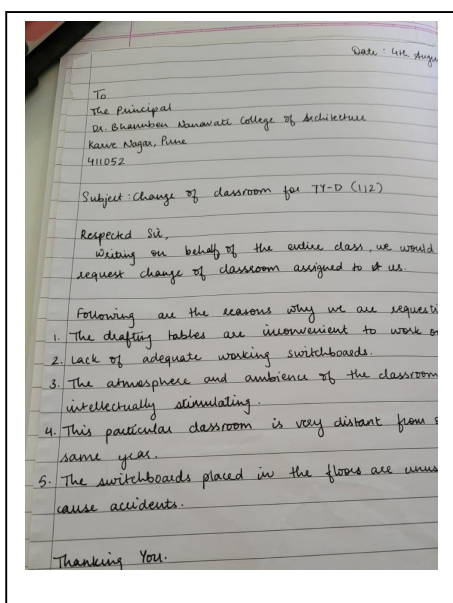


DR. BHANUBEN NANAVATI
COLLEGE OF ARCHITECTURE
FOR WOMEN

BNCA New Campus, Karve Nagar, Pune 411052
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GRIEVANCE CELL REPORT 2021-22

1. Grievance regarding Infrastructure received on 4th August 2022



Meeting Date and time	9 th August 2022 at 3.30 PM
Action Taken	Atul Bhalekar from admin was given brief idea about the discrepancies at the classroom. Prof. Vaishali Angal was involved in the execution process
Follow up	Prof. Vaishali did the followup Drafting tables were checked, Switchboards added on the walls



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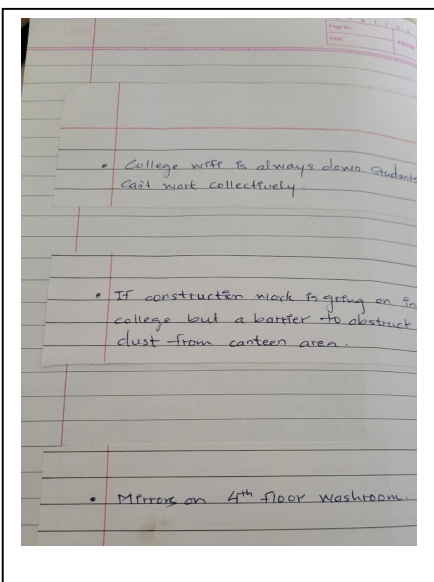
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2. Grievance regarding Bathroom infrastructure, Wifi and dust from construction work received on 4th August 2022



Meeting Date and time	9 th August 2022 at 3.30 PM
Action Taken	Atul Bhalekar from admin was given brief idea about the discrepancies. He worked on the same with his team.
Follow up	Mirrors were installed in the bathroom, there was a barrier installed near the canteen area to arrest the dust and the College wifi was restored by IT Head Umesh Chavan with his team



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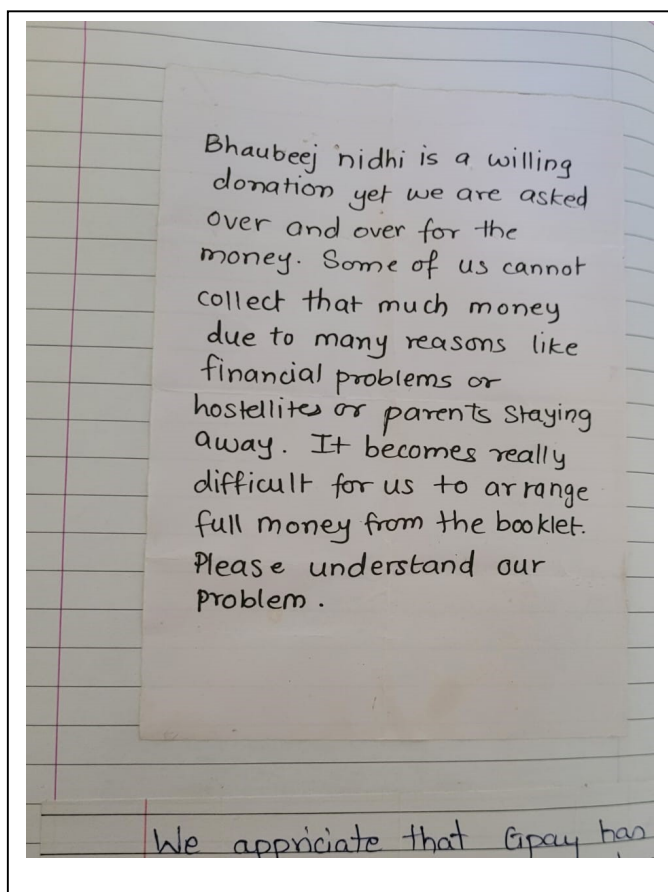
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3. Grievance regarding MKSSS Bhaubeejnidhi and gpay at canteen



Meeting Date and time	9 th August 2022 at 3.30 PM
Action Taken	The matter of Bhaubeej nidhi was discussed with Admin head Sangeeta Mohokar. The gpay matter regarding canteen was discussed with Admin officer Ms.Shilpa Pathak and both the matters were successfully resolved
Follow up	Students who were not able to collect bhaubeej nidhi were exempted from the same. The returned their receipt books without any donations. The gpay mechanism at the canteen has been upgraded and students no more have to write the transaction ID



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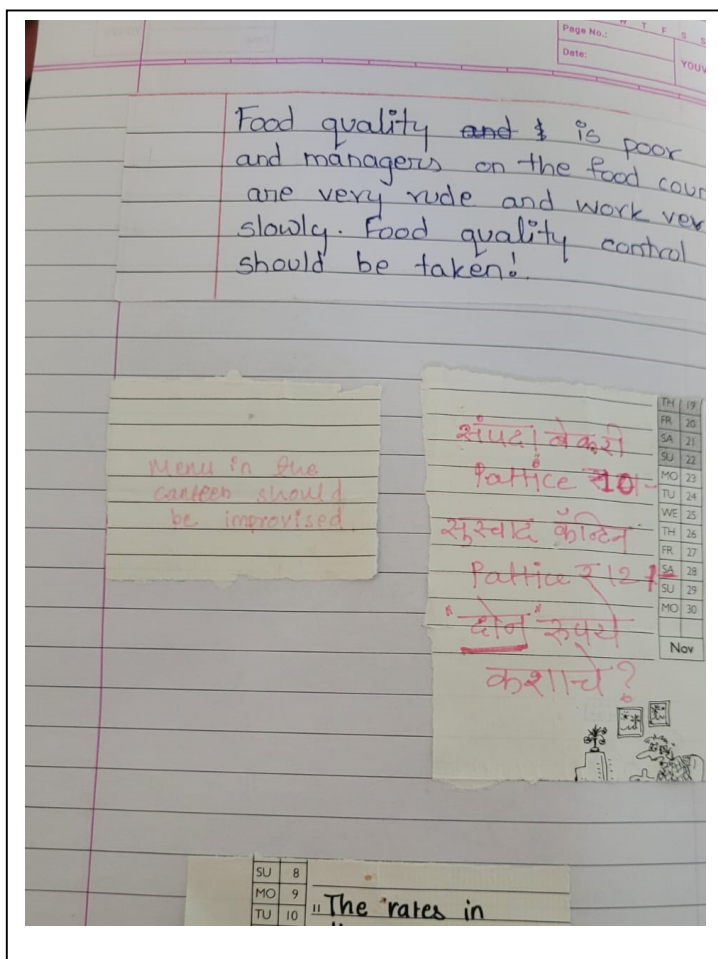
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4. Grievance regarding Food quality and canteen rates.



Meeting Date and time	6 th September 2022 at 3.30 PM
Action Taken	The matter regarding Food quality was discussed with Admin Officer Shilpa Pathak. She discussed the same with Canteen Manager Mr.Yatnalkar. He was told to look into the matter at earliest.
Follow up	There was a significant change seen in the quality of food though the rates were kept the same. We are still working on the same.



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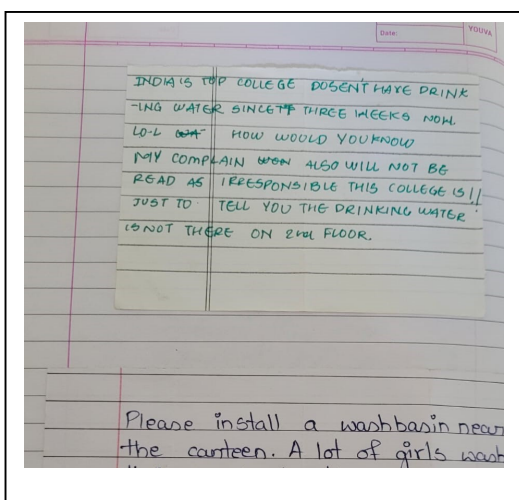
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5. Grievance regarding drinking water and wash basin



Meeting Date and time	6 th September 2022 at 3.30 PM
Action Taken	The matter was discussed with Atul Bhalekar
Follow up	Wash Basin was installed and 2 drinking water dispensers were installed at every floor.

